

BIRCHWOOD LIGHTING LIMITED WARRANTY

Birchwood Lighting warrants all products sold hereunder to be free from defect in manufacturing, under normal and proper storage, installation, and use, for a period of (5) five years from the date of shipment. Our guarantee liability extends only to the repair or replacement of the defective part, and no labor charges for correction of the defect by repair or replacement will be paid by Birchwood Lighting unless prior written authority has been granted by our factory sales department. Birchwood Lighting shall not be liable for damages that result from the deliveries that do not occur within a customer's specified time frame or for any delay or default in delivering products where occasioned by any cause beyond the control of Birchwood Lighting, including without limitation embargoes; shortages of labor, raw materials or fuel; fires; floods; accidents; acts of war; or other similar causes.

LED Driver/Fluorescent Ballast Guarantee – Drivers/ballasts are those of recognized, responsible manufacturers. Orders calling for specified brand name or type driver/ballast will be handled on a quotation basis only. Claims for defective drivers/ballasts found to be in warranty should be made directly to the driver/ballast manufacturer through their local service center or their field representative in order to expedite replacement. Birchwood Lighting is not responsible for any costs or expenses, including, without limitation, any labor charges for replacement of defective drivers/ballasts. Any such costs would be the responsibility of, and must be authorized by, the driver/ballast manufacturer. Copies of each manufacturer's standard replacement program are available upon request from Birchwood representatives or can be accessed via our website.